

Kaiser Permanente Hearing Aid Benefits

Improved hearing can help improve your quality of life

Address your hearing health needs with Kaiser Permanente hearing aid coverage.



Hearing aids include¹:

- 3-year manufacturer repair and loss/damage warranty
- Follow-up visits



Choose from a variety of high-quality, technologically advanced hearing aids



45-day return / exchange policy²



kphearingcenters.com – learn more about the importance of hearing health, the hearing aid process, and center locations.

Your Benefits

Hearing Test: Covered as part of your Kaiser Permanente Health Plan benefit³, unlimited frequency

Hearing Aids: \$3,000 benefit per ear (\$6,000 total), every 36 months

SAMPLE OUT OF POCKET COST ⁴					
Basic Tier	Entry Tier	Value Tier	Middle Tier	High-End Tier	Top Tier
\$0	\$0	\$0	\$0	\$0	\$0

You can only use your hearing aid benefit at a Kaiser Permanente Hearing Aid Center.

¹ \$900 basic tier hearing aids per ear are available with a 1-year manufacturer repair and loss/damage warranty. Entry tier hearing aids start at \$1,250.

² 45-day return / exchange policy begins on the date you first receive your hearing aid(s).

³ Co-pay may apply.

⁴ Tier denotes the level of hearing aid technology.

Kaiser Permanente members have coverage for medically necessary hearing tests, and some members may have coverage for hearing aids. Otherwise, the services described here are provided on a fee-for-service basis, separate from and not covered under your health plan benefits, and you are financially responsible to pay them. Clinical services are provided by providers or contractors of The Permanente Medical Group, Inc. Results of services vary among patients and can not be guaranteed. Kaiser Foundation Hospitals may receive compensation for providing facilities and/or other support in connection with these services. For specific information about your health plan benefits, please Evidence of Coverage.

HOW TO GET A HEARING AID

VISIT 1

Audiologic evaluation (*hearing test*)

An audiologist will determine the type and degree of your hearing loss and its impact on your ability to communicate. A medical clearance may be deemed necessary.

VISIT 2

Hearing needs assessment

An audiologist will discuss the types of hearing aids styles, the latest technological advances, and what you can expect from your hearing aids. You will decide with the audiologist on the hearing aids most appropriate for you. If needed, ear impressions will be made so that your hearing aids can be custom-fit.

VISIT 3

Hearing aid dispensing or hearing aid orientation

Your hearing aids will arrive about 2-3 weeks after your hearing aid evaluation, and you will return for a fitting appointment. The physical fit will be checked. The hearing aids will be adjusted or programmed to your specific hearing needs. The proper care, use, and maintenance (including warranty) of the hearing aids will be explained to you. You will also have time to practice inserting and removing the hearing aid and the hearing aid battery and adjusting any controls the hearing aid may have.

VISIT 4

Follow-up hearing aid appointment

A follow-up hearing aid consultation is scheduled in the first few weeks following your initial fitting. Your audiologist can answer any questions you may have. The hearing aids may be “fine-tuned” and additional testing may be conducted, if necessary at no additional cost.