

Southern California Hearing Aid Benefits

Improve your quality of life with better hearing

\$3,000 allowance per ear



Basic tier hearing aids start at \$0 per ear out of pocket, which includes:

- 3-year manufacturer repair and loss/damage warranty
- Replacement batteries
- Ear molds (if needed)
- Follow-up visits



Choose from a variety of high-quality, technologically advanced hearing aids



60 day return / exchange policy¹



HearUSA is the exclusive hearing aid provider for Kaiser Permanente Southern California.

Find a location near you at [HearUSA.com](https://www.hearusa.com) or call 877-714-2828.

Your Benefits

Hearing Test: Covered as part of your Kaiser Permanente Health Plan benefit²

Hearing Aids: \$3,000 benefit per ear (\$6,000 total), every 36 months

HearUSA now has 5 Tiers of Hearing Aids. List prices per aid are shown ³				
Essential	Essential Plus	Standard	Advanced	Premium
\$0	\$0	\$0	\$0	\$250

Hearing aid benefits can only be used at Southern California HearUSA locations.

¹ 60-day 100% money back return or exchange policy from the date you first receive your hearing aid(s).

² Copay may apply

³ Tier denotes the level of hearing aid technology.

Kaiser Permanente members have coverage for medically necessary hearing tests, and some members may have coverage for hearing aids. Clinical services are provided by providers or contractors of Southern California Permanente Medical Group. Results of services vary among patients and can not be guaranteed. For specific information about your health plan benefits, please review your Evidence of Coverage.

Southern California Hearing Aid Care

HOW TO GET A HEARING AID

VISIT 1

Audiologic evaluation (*hearing test*)

A Kaiser Permanente or HearUSA hearing healthcare provider will determine the type and degree of your hearing loss and work with you to create an individualized plan of care.

VISIT 2

Hearing needs assessment

A HearUSA licensed hearing healthcare provider will discuss your hearing needs and lifestyle to determine the best options for you and your budget.

If needed, ear impressions will be made so that your hearing aids can be custom fit. Free trials and same day fits of certain hearing aids may be available.

VISIT 3

Hearing aid fitting

The hearing aids will be prescribed and fit to your specific hearing needs.

You and your hearing healthcare provider will review:

- Care
- Use
- Maintenance

VISIT 4

Follow-up hearing aid appointment

A follow-up visit is scheduled in the first 1-2 weeks after receiving your new hearing aids. The HearUSA hearing healthcare provider will answer any questions you may still have and make any necessary adjustments to the fit and programming of your hearing aids, to ensure your complete satisfaction.