
 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 855-638-2766 or visit join.collectivehealth.com/confluent. For definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 855-638-2766 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>deductible</u> ?	For in- <u>network</u> services: \$250/Individual, \$750/Family For out-of- <u>network</u> services: \$750/Individual, \$2,250/Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. In- <u>network</u> <u>preventive care</u> and certain other services are covered before you meet your <u>deductible</u> . See services marked " <u>Deductible does not apply</u> " in the Limits, Exceptions & Other Important Information column of the Common Medical Events table below.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For in- <u>network</u> services: \$2,500/Individual, \$5,000/Family For out-of- <u>network</u> services: \$7,500/Individual, \$15,000/Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this <u>plan</u> doesn't cover are not included.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Will you pay less if you use a network provider?	Yes. See join.collectivehealth.com/confluent or call 855-638-2766 for a list of network providers .	This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 copay /visit	30% coinsurance	In- network : Deductible does not apply. Out-of- network : Subject to deductible and balance billing .
	Specialist visit	\$20 copay /visit	30% coinsurance	In- network : Deductible does not apply. Out-of- network : Subject to deductible and balance billing .
	Preventive care/screening/immunization	No charge	30% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. In- network : Deductible does not apply. Out-of- network : Subject to deductible and balance billing .
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	Subject to deductible . Out-of- network : Subject to balance billing . May require prior authorization .
	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	Subject to deductible . Out-of- network : Subject to balance billing . May require prior authorization .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available by calling Collective Health Member Advocates at Collective Health Member Advocates at 855-638-2766.	Generic drugs	Retail (30-day): \$15 <u>copay</u> Mail order (90-day): \$30 <u>copay</u>	Retail (30-day): 50% <u>coinsurance</u> (Maximum payment of \$250) Mail order: Not covered	<u>Deductible</u> does not apply. Your <u>plan</u> will require you to obtain specialty medications through Express Scripts' home delivery service (Accredo) or you will owe the full cost of the drug. In certain circumstances, you may be allotted up to 2 grace fills before owing the full cost of the drug. Specialty medication is limited to a 30-day supply.
	Preferred brand drugs	Retail (30-day): \$30 <u>copay</u> Mail order (90-day): \$90 <u>copay</u>	Retail (30-day): 50% <u>coinsurance</u> (Maximum payment of \$250) Mail order: Not covered	
	Non-preferred brand drugs	Retail (30-day): \$50 <u>copay</u> Mail order (90-day): \$150 <u>copay</u>	Retail (30-day): 50% <u>coinsurance</u> (Maximum payment of \$250) Mail order: Not covered	
	Specialty drugs	Retail & Mail order (30-day): 30% <u>coinsurance</u> (Maximum payment of \$250)	Retail (30-day): 50% <u>coinsurance</u> (Maximum payment of \$250) Mail order: Not covered	
If you have outpatient surgery	Facility fee (e.g. ambulatory surgery center)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Physician/surgeon fees	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you need immediate medical attention	Emergency room care	\$150 <u>copay</u> /visit & 10% <u>coinsurance</u>	\$150 <u>copay</u> /visit & 10% <u>coinsurance</u>	<u>Deductible</u> does not apply to <u>copay</u> . <u>Coinsurance</u> subject to in- <u>network deductible</u> . <u>Copay</u> waived if admitted.
	Emergency medical transportation	10% <u>coinsurance</u>	10% <u>coinsurance</u>	Subject to in- <u>network deductible</u> . May require <u>prior authorization</u> .
	Urgent care	\$20 <u>copay</u> /visit	30% <u>coinsurance</u>	In- <u>network</u> : <u>Deductible</u> does not apply. Out-of- <u>network</u> : Subject to <u>deductible</u> and <u>balance billing</u> .
If you have a hospital stay	Facility fee (e.g. hospital room)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Physician/surgeon fees	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visits: \$20 <u>copay</u> /visit Intensive Outpatient: 10% <u>coinsurance</u>	30% <u>coinsurance</u>	Office Visits: In-network: <u>Deductible</u> does not apply. Out-of-network: Subject to <u>deductible</u> and <u>balance billing</u> . Intensive Outpatient: Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Inpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you are pregnant	Office visits	\$20 <u>copay</u> /visit	30% <u>coinsurance</u>	In-network: <u>Deductible</u> does not apply. Out-of-network: Subject to <u>deductible</u> and <u>balance billing</u> . Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound). <u>Cost sharing</u> does not apply for <u>preventive services</u> .
	Childbirth/delivery professional services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Childbirth/delivery facility services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
If you need help recovering or have other special needs	Home health care	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of-network: Subject to <u>balance billing</u> . 100 day limit every year. May require <u>prior authorization</u> .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Rehabilitation services	Physical, Occupational, & Speech Therapy: 10% <u>coinsurance</u>	Physical, Occupational, & Speech Therapy: 30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
	Habilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> .
	Skilled nursing center	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . 100 day limit every year. May require <u>prior authorization</u> .
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Subject to <u>deductible</u> . Out-of- <u>network</u> : Subject to <u>balance billing</u> . May require <u>prior authorization</u> .
	Hospice services	No charge	30% <u>coinsurance</u>	In- <u>network</u> : <u>Deductible</u> does not apply. Out-of- <u>network</u> : Subject to <u>deductible</u> and <u>balance billing</u> . May require <u>prior authorization</u> .
If your child needs dental or eye care	Children's eye exam	No charge	No charge	This <u>cost sharing</u> does not apply to children's eye exams covered as required under <u>preventive care</u> . See vision plan for other coverage. <u>Deductible</u> does not apply. Out-of- <u>network</u> : Subject to <u>balance billing</u> . 1 exam limit every year.
	Children's glasses	Not covered	Not covered	See vision plan for coverage.
	Children's dental check-up	Not covered	Not covered	See dental plan for coverage.

Excluded Services & Other Covered Services

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Glasses (Child)
- Non-emergency care when traveling outside the U.S.
- Weight loss programs
- Dental care (Adult)
- Infertility treatment (except through Kindbody)
- Routine foot care
- Dental care (Child)
- Long-term care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture (20 session limit every year)
- Hearing aids (\$5,000 limit every 2 years)
- Bariatric surgery
- Routine eye care (Adult) (1 exam limit every year)
- Chiropractic care (30 session limit every year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, you can contact Collective Health at 855-638-2766. You can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 855-638-2766.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-638-2766.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 855-638-2766.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 855-638-2766.

To see examples of how this plan might cover costs for a sample medical situation, see the next

For more information about limitations and exceptions, see the plan or policy document at join.collectivehealth.com/confluent.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) copay \$20
- Hospital (facility) [coinsurance](#) 10%

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

Cost Sharing	
Deductibles	\$250
Copayments	\$10
Coinsurance	\$1,200
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$1,520

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) copay \$20
- Hospital (facility) [coinsurance](#) 10%

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing	
Deductibles	\$250
Copayments	\$700
Coinsurance	\$70
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,040

Mia's Simple Fracture

(in-network emergency room visit and follow-up care)

- The [plan's](#) overall [deductible](#) \$250
- [Specialist](#) copay \$20
- Hospital (facility) [coinsurance](#) 10%

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$250
Copayments	\$200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$650

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.